



The Learning for Life Partnership

C/O Shavington Primary School, Southbank Avenue, Shavington, Crewe, Cheshire. CW2 5BP

Tel: 01270 661527 Email: admin@tlflp.co.uk

Covid 19 School Place Offer Complaints Policy

All schools within the Learning For Life Partnership are committed to offering places in the schools for all children who are classed as vulnerable and the children of critical workers helping to combat the spread of Covid-19.

The government guidance to parents can be found here:

[Children of critical workers and vulnerable children who can access schools or educational settings - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/children-of-critical-workers-and-vulnerable-children-who-can-access-schools-or-educational-settings)

Schools are places where COVID-19 can be spread and increases the community transmission of this disease. The health and safety of all pupils and staff on each school site is our main priority and through the measures we are putting in place the schools are as safe as we can make them, however the measures that we take do not eliminate the risks completely.

The government guidance says:

“You should keep your child at home if you can.”

Therefore, all schools will speak to parents to see if there is another viable option to allow your child to stay at home as we need to limit as far as possible the numbers of children on the school sites. We recognise that some parents/carers may feel their child should have been offered a place and we would ask any parent/carer who is not satisfied with the school's decision to have a conversation with the school outlining why your child should be offered a place and if still dissatisfied follow the procedure below:

1. Contact Mr Dan Thomas (CEO) by emailing admin@tlflp.co.uk with full details of why you believe a place should be offered to your child, including all previous communications with the school. Mr Thomas will review the information given and respond within two working days with a decision.
2. If you are not satisfied with this decision there is a formal appeals procedure in place. Please email covid@tlflp.co.uk and a named member of the trustee's board will be asked to review the case. A final decision will be then be made and you will be notified of this within two working days.

Throughout all of our decision-making our main priority is the health and safety of your child, your family and other members of the school population.

The key message from the government is, “You should keep your child at home if you can.”

The Learning for Life Partnership is a multi-academy-trust dedicated to the provision of education and support services to children with a special emphasis on the needs of the individual child whilst at the same time exploiting all the opportunities provided by the National Curriculum.